



FOR IMMEDIATE RELEASE

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Track Group Reports 2nd Quarter Fiscal 2020 Financial Results

Revenue up 1%, Operating Income improves 186%, Adjusted EBITDA was flat and Net Loss higher

NAPERVILLE, ILLINOIS – Track Group, Inc. (OTCQX: TRCK), a global leader in offender tracking and monitoring services, today announced financial results for its second quarter ended March 31, 2020 (the “Q2 FY20”). In Q2 FY20, the Company posted (i) revenue of \$8.1 million (“M”), an increase of approximately 1% over the same period last year, (ii) operating income of \$0.2M representing an increase of 186% compared to an operating loss of \$0.3M for the quarter ended March 31, 2019 (“Q2 FY19”), which also led to a cash balance of \$7.7M, up 36% compared to \$5.7M for the same period one year ago, (iii) adjusted EBITDA of \$1.6M, flat to Q2 FY19, and (iv) a net loss attributable to common shareholders of \$1.7M compared to a net loss of \$0.3M for the same period last year, largely due to non-cash foreign exchange fluctuations.

“Our Company, our customers, our supply partners and our employees have all performed extremely well despite facing unprecedented challenges over the past 2 ½ months brought on by the Coronavirus,” said Derek Cassell, Track Group’s CEO. “I am proud to work with all of these people and remain confident that together, if we continue to work hard and communicate effectively, we have the opportunity to record even stronger results in the second half of our fiscal year.”

FINANCIAL HIGHLIGHTS

- Quarterly revenue of \$8.13M in Q2 FY20, up 1% over Q2 FY19 revenue of \$8.09M. Revenue for the 6 months ended March 31, 2020 (“6M FY20”) of \$16.6M was up approximately 2% compared to revenue of \$16.3M for the 6 months ended March 31, 2019 (“6M FY19”). Revenue in Q2 FY20 and 6M FY20 was \$0.4M and \$0.6M lower than the same periods in FY19 due to the strengthening of the U.S. dollar against the Chilean peso.
 - Quarterly gross profit of \$4.4M in Q2 FY20, down 1% over Q2 FY19 gross profit of \$4.5M. Gross Profit for 6M FY20 was \$9.1million, or flat compared to gross profit of \$9.1 million for 6M FY19.
 - Total operating expense for Q2 FY20 of \$4.2M is down 12% versus Q2 FY19’s \$4.8M of operating expense. The reduction in quarterly operating expense when combined with Q2 FY20 gross profit of \$4.4M led to a quarterly operating income of \$237K, which is an improvement of 186% compared to the \$276K operating loss for Q2 FY19. For 6M FY20, operating income was \$38K compared to the operating loss for 6M FY19 of \$333K, representing an improvement of approximately 261%.
 - Adjusted EBITDA for the Q2 FY20 finished at \$1.6M, flat compared to \$1.6M for Q2 FY19. Adjusted EBITDA for 6M FY20 of \$3.4M, up approximately 2% vs \$3.3M for 6M FY19.
 - Cash balance of \$7.7M for Q2 FY20, up 36% compared to \$5.7M for Q2 FY19 and down 10% over the December 31, 2019 cash balance of \$8.5M.
 - Net loss attributable to shareholders in the Q2 FY20 was \$1.7M compared to a net loss of \$0.3M in Q2 FY19, a change principally attributable to the non-cash impact of the volatility of the US dollar as compared to the Chilean peso. The net loss attributable to shareholders for the 6M FY20 was \$2.0 million compared to a net loss of \$2.0 million in 6M FY19.
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BUSINESS OUTLOOK

As of May 7, 2020, the Company has not been materially adversely impacted by the coronavirus disease (“COVID-19”); however, the Company is operating in a rapidly changing environment so the extent to which the coronavirus pandemic impacts our business, operations and financial results from this point forward will depend on numerous evolving factors that the Company cannot accurately predict. Given this uncertainty, the Company has removed specific guidance regarding fiscal 2020 results.

About Track Group, Inc.

Track Group designs, manufactures, and markets location tracking devices; as well as develops and sells a variety of related software, services, and accessories, networking solutions, and monitoring applications. The Company's products and services are designed to empower professionals in security, law enforcement, corrections and rehabilitation organizations worldwide with single-sourced offender management solutions that integrate reliable intervention technologies to support re-socialization and monitoring initiatives.

The Company currently trades under the ticker symbol "TRCK" on the OTCQX exchange. For more information, visit www.trackgrp.com.

Forward-Looking Statements

Any statements contained in this document that are not historical facts are forward-looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "anticipate," "believe," "estimate," "expect," "forecast," "intend," "may," "plan," "project," "predict," "if," "should" and "will" and similar expressions as they relate to Track Group, Inc. and subsidiaries ("Track Group") are intended to identify such forward-looking statements. These statements are only predictions and reflect Track Group's current beliefs and expectations with respect to future events and are based on assumptions and subject to risks and uncertainties and subject to change at any time. Track Group may from time to time update these publicly announced projections, but it is not obligated to do so. Any projections of future results of operations should not be construed in any manner as a guarantee that such results will in fact occur. These projections are subject to change and could differ materially from final reported results. For a discussion of such risks and uncertainties, see "Risk Factors" in Track Group's annual report on Form 10-K, its quarterly report on Form 10-Q, and its other reports filed with the Securities and Exchange Commission under the Securities Exchange Act of 1934, as amended. New risks emerge from time to time. Readers are cautioned not to place undue reliance on these forward- looking statements, which speak only as of the dates on which they are made.

Non-GAAP Financial Measures

This release includes financial measures defined as “non-GAAP financial measures” by the Securities and Exchange Commission including non-GAAP EBITDA. These measures may be different from non- GAAP financial measures used by other companies. The presentation of this financial information, which is not prepared under any comprehensive set of accounting rules or principles, is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with generally accepted accounting principles. Reconciliations of these non-GAAP financial measures are based on the financial figures for the respective period.

Non-GAAP Adjusted EBITDA excludes items included but not limited to interest, taxes, depreciation, amortization, impairment charges, gains and losses, currency effects, one time charges or benefits that are not indicative of operations, charges to consolidate, integrate or consider recently acquired businesses, costs of closing facilities, stock based or other non-cash compensation or other stated cash and non-cash charges (the “Adjustments”).

The Company believes the non-GAAP measures provide useful information to both management and investors when factoring in the Adjustments. Specific disclosure regarding the Company’s financial results, including management’s analysis of results from operations and financial condition, are contained in the Company’s annual report on Form 10-K for the fiscal year ended September 30, 2019, and other reports filed with the Securities and Exchange Commission. Investors are encouraged to carefully read and consider such disclosure and analysis contained in the Company’s Form 10-K and other reports, including the risk factors contained in such Form 10-K.

TRACK GROUP, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED BALANCE SHEETS

| | (Unaudited) | September |
|--|----------------------|----------------------|
| | March 31, | 30, |
| Assets | 2020 | 2019 |
| <i>Current assets:</i> | | |
| Cash | \$ 7,686,042 | \$ 6,896,711 |
| Accounts receivable, net of allowance for doubtful accounts of \$2,580,537 and \$2,454,281, respectively | 4,960,428 | 6,763,236 |
| Prepaid expense and deposits | 1,218,843 | 1,339,465 |
| Inventory, net of reserves of \$62,147 and \$26,934, respectively | 60,132 | 274,501 |
| Total current assets | 13,925,445 | 15,273,913 |
| Property and equipment, net of accumulated depreciation of \$2,290,429 and \$2,248,913, respectively | 532,343 | 675,037 |
| Monitoring equipment, net of accumulated amortization of \$6,387,123 and \$6,322,768, respectively | 2,591,391 | 2,624,900 |
| Intangible assets, net of accumulated amortization of \$15,209,788 and \$14,157,090, respectively | 21,052,972 | 21,955,679 |
| Goodwill | 8,012,536 | 8,187,911 |
| Deferred tax asset | 580,058 | 540,563 |
| Other assets | 594,719 | 124,187 |
| Total assets | \$ 47,289,464 | \$ 49,382,190 |
| Liabilities and Stockholders' Equity (Deficit) | | |
| <i>Current liabilities:</i> | | |
| Accounts payable | 1,560,395 | 2,628,003 |
| Accrued liabilities | 14,420,182 | 13,828,696 |
| Current portion of long-term debt | 3,408,413 | 33,827,689 |
| Total current liabilities | 19,388,990 | 50,284,388 |
| Long-term debt, net of current portion | 30,400,000 | - |
| Long-term liabilities | 268,179 | - |
| Total liabilities | 50,057,169 | 50,284,388 |
| Commitments and contingencies | - | - |
| <i>Stockholders' equity (deficit):</i> | | |
| Common stock, \$0.0001 par value: 30,000,000 shares authorized; 11,414,150 and 11,401,650 shares outstanding, respectively | 1,141 | 1,140 |
| Series A Convertible Preferred stock, \$0.0001 par value: 1,200,000 shares authorized; 0 shares outstanding | - | - |
| Paid in capital | 302,270,242 | 302,250,556 |
| Accumulated deficit | (304,105,976) | (302,152,292) |
| Accumulated other comprehensive loss | (933,112) | (1,001,602) |
| Total equity (deficit) | (2,767,705) | (902,198) |
| Total liabilities and stockholders' equity (deficit) | \$ 47,289,464 | \$ 49,382,190 |

TRACK GROUP, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE LOSS
(Unaudited)

| | <u>Three Months Ended</u> | | <u>Six Months Ended</u> | |
|---|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| | <u>March 31,</u> <u>2020</u> | <u>March 31,</u> <u>2019</u> | <u>March 31,</u> <u>2020</u> | <u>March 31,</u> <u>2019</u> |
| Revenue: | | | | |
| Monitoring and other related services | \$ 7,993,092 | \$ 7,877,403 | \$ 16,261,515 | \$ 15,937,731 |
| Product sales and other | 138,634 | 213,839 | 291,042 | 365,046 |
| Total revenue | <u>8,131,726</u> | <u>8,091,242</u> | <u>16,552,557</u> | <u>16,302,777</u> |
| Cost of revenue: | | | | |
| Monitoring, products and other related services | 3,201,677 | 3,065,710 | 6,468,586 | 6,165,903 |
| Depreciation and amortization included in cost of revenue | 494,157 | 533,590 | 981,599 | 1,011,879 |
| Total cost of revenue | <u>3,695,834</u> | <u>3,599,300</u> | <u>7,450,185</u> | <u>7,177,782</u> |
| Gross profit | 4,435,892 | 4,491,942 | 9,102,372 | 9,124,995 |
| Operating expense: | | | | |
| General & administrative | 2,723,219 | 3,316,069 | 5,735,073 | 6,738,341 |
| Selling & marketing | 642,432 | 576,974 | 1,183,981 | 1,080,904 |
| Research & development | 323,737 | 354,879 | 619,892 | 603,744 |
| Depreciation & amortization | 509,287 | 520,384 | 1,025,226 | 1,035,365 |
| Total operating expense | <u>4,198,675</u> | <u>4,768,306</u> | <u>8,564,172</u> | <u>9,458,354</u> |
| Income (loss) from operations | 237,217 | (276,364) | 538,200 | (333,359) |
| Other income (expense): | | | | |
| Interest expense, net | (596,324) | (584,348) | (1,198,857) | (1,185,587) |
| Currency exchange rate gain (loss) | (1,334,240) | 595,910 | (1,190,932) | (336,767) |
| Other income (loss), net | (4,347) | 143 | (4,347) | 143 |
| Total other income (expense) | <u>(1,934,911)</u> | <u>11,705</u> | <u>(2,394,136)</u> | <u>(1,522,211)</u> |
| Loss before income taxes | (1,697,694) | (264,659) | (1,855,936) | (1,855,570) |
| Income tax expense | 23,365 | - | 97,748 | 144,007 |
| Net loss attributable to common shareholders | (1,721,059) | (264,659) | (1,953,684) | (1,999,577) |
| Foreign currency translation adjustments | 132,588 | (255,981) | 68,490 | (159,308) |
| Comprehensive loss | <u>\$ (1,588,471)</u> | <u>\$ (520,640)</u> | <u>\$ (1,885,194)</u> | <u>\$ (2,158,885)</u> |
| Net loss per common share, basic and diluted | \$ (0.15) | \$ (0.02) | \$ (0.17) | \$ (0.18) |
| Weighted average common shares outstanding, basic and diluted | 11,414,150 | 11,251,650 | 11,336,690 | 11,175,002 |

| | Three Months Ended March 31, | | Six Months Ended March 31, | |
|--|---------------------------------|------------|-------------------------------|------------|
| | 2020 | 2019 | 2020 | 2019 |
| Non-GAAP Adjusted EBITDA | | | | |
| Net income (loss) attributable to common shareholders | \$ (1,721) | \$ (265) | \$ (1,954) | \$ (2,000) |
| Interest expense, net | 596 | 585 | 1,199 | 1,186 |
| Depreciation and amortization | 1,004 | 1,054 | 2,007 | 2,047 |
| Income taxes ⁽¹⁾ | 24 | - | 98 | 144 |
| Board compensation and stock-based compensation | 75 | 100 | 170 | 258 |
| Foreign exchange expense | 1,334 | (596) | 1,191 | 337 |
| Other charges, net ⁽²⁾ | 303 | 740 | 680 | 1,364 |
| Non GAAP Adjusted EBITDA | \$ 1,618 | \$ 1,618 | \$ 3,391 | \$ 3,336 |
| Non GAAP Adjusted EBITDA, percent of revenue | 19.9% | 20.0% | 20.5% | 20.5% |
| Weighted average common shares outstanding | 11,414,150 | 11,251,650 | 11,336,690 | 11,175,002 |
| Non-GAAP earnings per share | \$ 0.14 | \$ 0.14 | \$ 0.30 | \$ 0.30 |

⁽¹⁾ Currently, the Company has significant U.S. tax loss carryforwards that may be used to offset future taxable income, subject to IRS limitations. However, the Company is still subject to certain state, commonwealth, and other foreign based taxes.

⁽²⁾ Other charges may include gains or losses and non-recurring accrual adjustments.